

# What about **Green Grading?**



# Green Grading

- A process led by the NDT commenced late 2008.
- Steering Committee involved include:
  - Current Certification Agencies e.g. Heritage SA, Green Leaf, Green Wilderness, Green Stay, Fair Trade SA, Eco Insight, etc
  - NDT, including Provincial Tourism Authorities
  - TGCSA
  - Environmental Specialist Consultants
- **Minimum National Standards for Responsible Tourism**
- The final draft has been compiled and is awaiting approval by the SABS
- The standards will be finalized by **March 2011.**

# Green Way Forward

- **New Tourism Act will be amended to include these standards.**
- You will choose Certification Agency who will conduct assessment – to own level of comprehensiveness.
- Agency will submit to TGCSA/NDT/Stakeholder Committee to be appointment by the Minister.
- A Green Award with then be approved and awarded.



```
graph LR; A((Operating Hours for Reception)) --> B[Final Decision];
```

**Operating  
Hours for  
Reception**

**Final Decision**

**1-2 Star = Happy with 12hrs**

**3-5 Star = Happy with 18hrs**

**‘Meet and Greet’ service to be appropriate and fit for purpose given the size of the establishment, the profile of its clients as well as the location of the establishment” Assessor to make notes on facilities found and take judgement call re adequacy.**

```
graph LR; A((Daily changing of bathroom linen)) --> B[Final Decision];
```

**Daily  
changing of  
bathroom  
linen**

**Final Decision**

1-4 Star = Once-a-day  
change or for each new let.

5Star = Bathroom linen to  
be changed 2 x daily unless  
guest chooses otherwise.

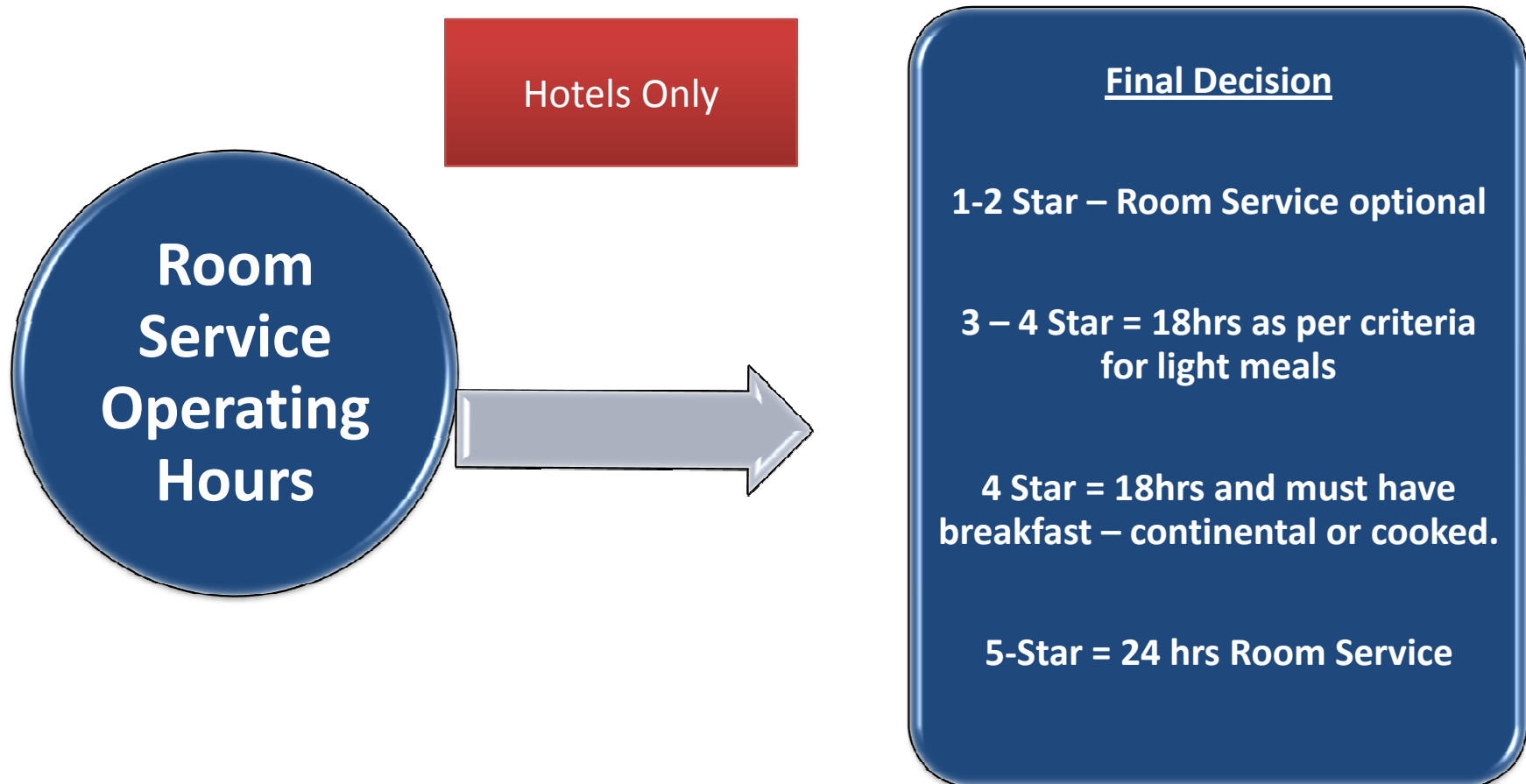
**“No change”** option made  
available – focus on  
environmentally sustainable  
management policies.

**Dinner  
service at  
a Guest  
House**



**Final Decision**

**This will not be changed.  
Dinner needs to be made  
available to guests as  
Guest House may be far  
from city center/  
shopping malls/  
restaurants**



```
graph LR; A([Statutory Requirements  
some of which are  
contradictory to  
Municipality By-Laws]) --> B[Final Decision  
Must add the  
wording "where  
applicable"]
```

**Statutory  
Requirements  
some of which are  
contradictory to  
Municipality By-  
Laws**

**Final Decision**

**Must add the  
wording "where  
applicable"**



**The criteria are  
Hotel orientated**

**Final Decision**

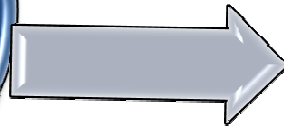

**This is a perception**

**Very broad  
consultation across  
ALL categories,  
except 3.**

**Comments received  
from ALL categories.**

**TGCSA Road Show  
like today across the  
country.**

Not sufficient  
space in rooms  
for two  
armchairs



Final Decision

One sitting space per  
person to be made  
available. Establishment  
to provide considering  
the size of the  
establishment, the profile  
of its clients and fit-for-  
purpose

Shower over  
bath

**Final Decision**

**1-3 Star = Acceptable. Shower curtain acceptable.**

**4 Star = Shower over Bath and/or Shower and Bath separate. Shower to have a screen, Shower curtain NOT acceptable.**

**5 Star = Shower and Bath to be separate. Shower curtain not acceptable.**

# Old v/s New system



**Fifthly.....**

**Improve the integrity of the grading process using IT Infrastructure**



**Sixth.....**

**Get industry to see value in  
participating in the grading system**



**TGCSA contributes towards SA's IDENTITY on the GLOBAL STAGE**